

Shared Hosting

All prices are in Euros ex. VAT per month, except stated otherwise.

Access to your webspace through secure FTP. Database management through phpMyAdmin or phpPgAdmin.

Packs and prices

	Small Business	Premium
Price/Month ex. Vat	19.99 €	39.99 €
Disk space	100 GB	250 GB
Traffic/Month	1 TB	2 TB
Domain name	Included	Included
Email accounts	100 x 40 MB	100 x 100 MB
Mysql Databases	3 x 100 MB	3 x 200 MB

Options

	Small Business	Premium
Dedicated IP address ¹	29.99 € / year	29.99 € / year
SSL Certificate ²	29.99 € / year	29.99 € / year
+ 100 email accounts	9.99 € (40 MB per mailbox)	14.99 € (100 MB per mailbox)
+ 1 Mysql Database	4.99 € (100 MB)	7.49 € (200 MB)

Hosting Details

All our hosting packs are share hosted on High Availability servers :

- Servers are redundant and hosted in white rooms located in separate data-centres
- Your data is replicated in real time between servers
- Daily off-site backups of your data
- High Availability architecture with near instant³ traffic re-routing in case of hardware failure.

1 Option billed yearly

2 Option billed yearly. Requires a dedicated IP address. The applicant for the certificate must be the owner or administrator of the domain name. Usable on all TLDs except .tel

3 Our stress tests show an average fail-over time under 30 seconds.

Managed Virtual Private Server Hosting

- Hosting Type: VPS ½ core, 512MB Memory
- Disk space: 50 GB
- Bandwidth: 25 Mb/s minimum guaranteed with 200 Mb/s burst
- Unlimited Traffic
- Dedicated IP address
- Operating System: Debian GNU/Linux Squeeze
- Website statistics : AWStats and Piwik
- Server monitoring (Zabbix) with SMS notifications
- Administered with phone/email support : 24/7 (see conditions below)
- High Availability server with real time data replication and transparent fail-over on stand-by servers.
- Full server daily off-site incremental backups (up to Day-7).
- Redundant power supplies on separated inverters
- Servers hosted in secure data-centres

Access to your webspace through secure FTP. Database management through phpMyAdmin or phpPgAdmin.

Prices:

Set up fee:	499.00 € ex. VAT
Managed VPS Hosting:	149.00 € ex. VAT per month

Options and upgrades

Options

Additional Dedicated IP address ⁴ :	29.99 € ex. VAT per year
SSL Certificate ⁵ :	29.99 € ex. VAT per year

Upgrades

VPS: Additional ½ core + 512 MB RAM ⁶ :	49.99 € ex. VAT per month
50 GB additional disk space:	13.99 € ex. VAT per month
Business SLA bandwidth, 100 Mbits/s ⁷ :	149.00 € ex. VAT per month
Business SLA bandwidth, 200 Mbits/s ⁸ :	299.00 € ex. VAT per month
Business SLA bandwidth, 300 Mbits/s ⁹ :	349.00 € ex. VAT per month

4 Option billed yearly

5 Option billed yearly. Requires a dedicated IP address. The applicant for the certificate must be the owner or administrator of the domain name. Usable on all TLDs except .tel

6 Upgrade available up to 2 cores / 2GB RAM

7 Business SLA bandwidth 100 Mb/s minimum guaranteed, burst 200 Mb/s

8 Business SLA bandwidth 200 Mb/s minimum guaranteed

9 Business SLA bandwidth 300 Mb/s minimum guaranteed

Managed Hosting

Included in your VPS hosting pack, we take care of hardware maintenance, operating system security patches and other software upgrades. Applications deployed by the customer are not covered.

Incidents reported by calling our hotline are treated in under one hour from Monday to Friday 9H to 18H and within two hours otherwise. All uncovered interventions will be billed according to the following table.

From Monday to Friday from 9:00 to 18:00, excluding bank holidays:

Intervention within one hour following an incident report by phone. Incidents reported by email are responded to within 24 hours.

Duration	Price
15 minutes	38.50 € ex. VAT
30 minutes	70.00 € ex. VAT
45 minutes	100.00 € ex. VAT
1 hour	120.00 € ex. VAT

From Monday to Friday from 00:00 to 9:00 and from 18:00 to 00:00, Saturdays, Sundays and Bank Holidays:

Intervention within two hours following an incident report by phone. Emails will be answered by end of day on the next business day.

Duration	Price
15 minutes	77.00 € ex. VAT
30 minutes	140.00 € ex. VAT
45 minutes	200.00 € ex. VAT
1 hour	240.00 € ex. VAT